

# Seminole County Fire Department Information Bulletin #23-098



**To: Fire Department**

**From: Communications and Operations**

**Date: December 19, 2023**

**Title: Challenging on Alpha**

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Units are required to challenge responses on Alpha. The TAC operators on Bravo, Delta, and Charlie are not able to reconfigure responses or re-evaluate ETAs.

Challenging on TAC channels causes a delay in the information being relayed to the Dispatcher for reconfiguration as well as ties up the TAC operator who may be busy due to the call type or, in some cases, monitoring several channels.

Units shall adhere to strict radio discipline and, prior to challenging as a closer unit, should take the appropriate action to determine if they are closer. Reasons such as “that call is in our first due” are no longer factors for consideration.

Reminder, we strive to ensure that the closest units (not to be confused with fastest) via CAD routing receive the call. If there is noted to be a recurrent CAD routing issue please send that information (including IR(s)) to [CAD@seminolecountyfl.gov](mailto:CAD@seminolecountyfl.gov) for review and revision (if verified).

We strive to ensure that the closest, most appropriate resources are dispatched to calls for service based on the information on hand at the time of dispatch.

Please feel free to forward any questions, comments or concerns related to this topic via your chain of command.