## Seminole County Fire Department Information Bulletin #24-092



To: Fire Department

From: EMS Operations

Date: November 13, 2024

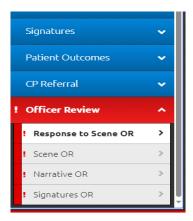
Title: New PCR Lieutenant Review Procedures

In an effort to improve our QA/QI process, on Friday, November 15, 2024, at 0800 hours, an update to the PCR will be released. Users may have to log out of the system and log back in after the release time. The intent of the update is to improve the accuracy of reports prior to reports being set to complete status.

The employee completing the PCR will select the **YES** button to the question "Is this report ready for LT Review?" in the narrative section. They will also continue to select the status "LT Review" as previously done.



When the **YES** button is selected, an officer review section will open. This is to be completed by the officer reviewing the report.



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Every officer review section needs to be completed fully. The officer review section contains the top missed fields as reported by the State. Additionally, a full review of the PCR must be completed by the Lieutenant. "Making the red go away" does not make for a complete and accurate report.

Also, as a reminder, the duration of the officer report review is being captured.

Procedures for the Status Bar (bottom right corner of PCR) action will remain the same.